



UNSW
SYDNEY

Australia's
Global
University

As we navigate today's challenging business environment, it has never been more critical to respond to new risks and threats and identify opportunities in your organisation and your industry. Risk management must be a value creator for your organisation, driving positive customer outcomes and sustainable business operations. This course will give you the skills and tools to position risk as a function that is deeply engaged within the broader business.

Over approximately 14 hours, delivered across two weeks of live virtual workshops and action learning, you will develop your risk management capability, knowledge and tools to drive risk management initiatives that create value for your organisation.

What you will learn

You will take part in a series of online modules, comprised of virtual workshops, action learning and coaching, building your ability to:

- Create an organisation-wide culture of collaborating on the identification and management of operational risk
- Generate value for the organisation and drive cultural change outside of the risk function
- Encourage the standardisation of impact matrices used across the organisation
- Link standard risk management approaches to real business action to drive decision making
- Aggregate data from across the organisation to develop an aggregate view of risk
- Analyse and translate data into reports that can be understood by non-technical roles
- Promote the risk function to internal stakeholders
- Make a compelling case for the inclusion of the risk function in non-risk initiatives
- Develop communication, presence, influence and persuasion techniques to improve relationships with senior stakeholders
- Plan and present a portfolio on risk to the Board

OPERATIONAL RISK IN FINANCIAL SERVICES – FOR EXISTING RISK PRACTITIONERS

AGSM @ UNSW Business School

KEY DETAILS

2 CEMD Points
14 hours, over a 2-week
virtual learning journey
\$1,694 (inc. GST)



UNSW | **AGSM** 
Business School

Who should attend

This course is designed for existing risk practitioners who want to enhance their skills to drive risk initiatives that create value for the organisation, build a positive risk culture and engage senior stakeholders and the broader business.

How you will learn

Led by an experienced financial services industry leader, you will take part in live virtual workshops, interspersed with action learning and coaching to develop your risk capabilities and strengthen your relationships with stakeholders.



Over two weeks, you will take part in 14 hours of online learning and live workshops.



You will utilise The AGSM Navigator, a custom-built platform designed to work with your existing social and communication tools, like WhatsApp and Zoom.



Virtual workshop sessions bring a real-time, social learning environment to you, where you can share challenges and experiences, learn from your peers and your expert facilitator, and build a community of practice.



In between the workshop sessions, you will take part in a range of supported learning experiences independently and with the group to develop and embed learning.



To maintain the interactivity and ensure participants can achieve their outcomes, each workshop is limited to 25 participants.



[Find out more](#)

AGSM Short Courses

E: enquiries@agsm.edu.au

W: www.agsm.edu.au/virtual



UNSW | AGSM
Business School